TRANSPORTATION WORKS WITH MOBILITY OPTIONS

The role of centers for independent living in developing solutions to gaps in transportation.

WHAT. WHY.
HOW. WHEN.
COASTAL BEND CENTER FOR INDEPENDENT LIVING

Corpus Christi - Coastal Bend region of South Texas.


Provide core services to individuals with disabilities of all ages.

CBCIL administers 30 grant-funded, purchase of services, fee for service contracts with diverse funding sources for a variety of programs.

Began transportation services in 2011 with TxDOT JARC funding for Mobility Options Project.
CBCIL MOBILITY SERVICES

Enhanced Mobility for Seniors & Individuals with Disabilities (5310) (Funded by TxDOT):

Mobility Options Project
Purchase of Services
Mobility Management

Planning and Demonstration Grant (Funded by TxDOT):

MobilityNow!
Real-time transportation in rural areas (MaaS)
BARRIERS TO INDEPENDENT LIVING FOR INDIVIDUALS WITH DISABILITIES

ACCESSING COMMUNITY LIVING

EDUCATION AND TRAINING
EMPLOYMENT
HEALTHCARE
HOUSING
SOCIAL ACTIVITIES
TRANSPORTATION
MOBILITY OPTIONS PROJECT

A CONSUMER-DIRECTED MODEL

- gap-filling transportation - any destination
- purchase of services - all willing providers
- mobility management - IL specialist
- cost-sharing – consumers, VR services
M.O.P. ON THE GROUND

Mobility Management engages providers, partners, funding, outreach, day-to-day individual consumer trip coordination

- Process referrals from agencies, individuals, families
  - Information & Referral to available resources
- Individual Mobility Assessment and Plan (phone, in-person)
  - Trip Quote and Confirmation
- Consumer Satisfaction Surveys (consumer-directed)
  - Data input and reporting – internal and external
- Individual and systemic advocacy for access to transportation
M.O.P.'s Consumer Satisfaction Survey was developed specifically for a consumer-directed program.
CONSUMER EXAMPLES

Terri:
Displaced by Hurricane Harvey from a trailer in Rockport to shelter in Corpus Christi;
Lost all belongings, no housing options;
Helped her with out-of-state trip to Missouri

Raul:
Lives in rural area, dialysis patient in C.C. three days a week
Rural transit provider doesn’t transport days and hours needed, cost of trips expensive.
Mobility Options Project partnered with CC-RTA Mobility Coordinator, shown here MCs are with consumers learning to ride the fixed route buses in Corpus Christi urban public transit district.
MOBILITYNOW! IGD-LIBERTY

- TxDOT Planning & demonstration project.
- Business partner with CBCIL testing a new app for on-demand real-time transportation (Uber-like) in rural areas.
- Pre-scheduled trips for medical appointments.
- Complements public transportation.
- Fills gaps beyond service days and hours.
COLLABORATING PARTNERS

Accessible Community Transportation Initiative (ESPA)
Aging & Disability Resource Center of the Coastal Bend
Coastal Bend Healthfinder Collaborative
Kleberg County Paisano Transit
Metropolitan Planning Organization
National Center for Mobility Management
Regional Transportation Coordination & Planning
Texas Centers for Independent Living

Funding: TxDOT (FTA), ACL, local VR, foundations
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